

# Viega Technical Services



The global leader  
in plumbing, heating  
and pipe joining systems





**1899**

**1901**

**1935**

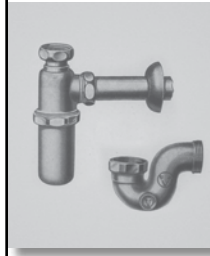
**1963**

**1980**

**1988**

**1989**

Viega adds traps and draining products for sinks and bathtubs to our lineup.



The first PEX radiant floor heating in the U.S., the Viega ProRadiant system, is introduced.



Viega's press technology begins in Germany.



Franz-Anselm Viegener starts Viega Co. with first brass beer tap.



Viega starts manufacturing plumbing fittings.



Viega starts producing copper solder fittings.



The Viega MANABLOC water distribution manifold is introduced.

## A heritage of better ideas since 1899

Viega's heritage of innovation and quality began in Attendorf, Germany in 1899 when our founder, Franz-Anselm Viegener, introduced a new design for brass beer taps. By 1901, Viegener's company had evolved to begin manufacturing

home plumbing products. In 1999, the family-owned Viega decided to offer a selection of products in the United States. Initial product offerings in the United States consisted of PEX radiant floor heating systems. Soon after, Viega expanded their U.S. product offerings by introducing Viega ProPress, a totally new system of fittings and valves to connect copper pipe.



The new century saw rapid growth in Viega innovations, including PureFlow PEX press plumbing technology, ProPressG for solderless fuel gas applications, technology to connect copper to PEX and the Smart Connect feature to quickly identify unpressed fittings. Now, Viega products are distributed across the United States, Canada and Latin America.



Viega's copper press technology launches in the U.S., the Viega ProPress system.



Viega creates hybrid technology to connect copper to PEX.



Viega stainless press technology launches in the U.S., Viega ProPress for stainless.



Viega introduces the first polymer PEX Press system in the U.S.



**1996**

**1999**

**2000**

**2005**

**2008**

**2011**

**2012**



Production of plastic tubing, Viega PureFlow PEX products begins.



Viega introduces the first Viega PEX Press plumbing technology in North America.



Viega has four Distribution Centers in the U.S.:  
Reno, NV (2006);  
McPherson, KS (2009);  
Atlanta, GA (2010);  
Harrisburg, PA (2011).



Viega launches the Viega MegaPress system in the U.S.

As time passed, Viega recognized that providing an opportunity to learn more about our innovative products, as well as the industry in general, would be highly beneficial to our customers. In 2002, Viega developed a dedicated training department, focused on providing industry professionals with the best quality education on the market.

And in 2006, Viega opened the state-of-the-art Educational



Facility in Nashua, NH, offering over 200 training days per year. Among featured course options are classes in fire protection systems, radiant heating and cooling and geothermal applications. Since its inception in 2006, the Viega Educational Facility has provided quality learning opportunities to over 10,000 industry professionals. As of 2011, the Educational Facility averaged over 2,000 attendees per year.



From Franz-Anselm Viegener's first product introduction in 1899, Viega's family heritage of innovation, quality and service still flows through all of our products and the people who design, make, sell and support them. It is Viega's heritage of better ideas that allows us to extend our reach to exceed customer expectations around the globe.

**viega**



# Years of experience backing you with superior product support

Viega believes in industry-related education. Training at Viega provides a foundation our customers can build on and not just product-specific instruction. Viega Educational Facility attendees are able to take what they learn in our classes and expand their knowledge base exponentially as they continue throughout their careers.

With experienced teachers, customized class options and innovative training solutions, Viega provides the best training in the industry.

The Viega Educational Facility trains customers how to function efficiently in the industry regardless of product by providing experienced faculty and by giving customers the opportunity to shape the services we offer. Our staff is equipped to handle all educational levels, from recent graduates just beginning in the trades to industry veterans with years of experience. Viega is the innovative source for all your educational needs.

## **Viega Radiant Classes**

- Commercial Radiant Heating & Cooling
- Radiant Software & Design
- Radiant Piping & Controls
- Radiant & Hydronics Troubleshooting
- Hydronics 101 & Radiant Systems
- Radiant Systems
- Radiant Week
- Radiant Design, Piping & Controls
- Snow & Ice Melting

## **Viega Geothermal Classes**

- Geothermal & Solar

## **Viega Fire Protection Classes**

- NFPA 13D Fire Sprinkler

## **Other classes**

- Manual J Heating & Cooling Loads
- LoopCAD



# Technical design services to support every application

Whether your project is a small residential bathroom or a 200,000-square-foot commercial property, Viega has a team that can help.

## **Viega Fire Protection Design Service**

A fire protection system is essential to keep a building safe. Submit your installation plans online and the Viega Fire Protection Design Team will create a drawing and a material list. When complete, the team will return the drawing and list to you.

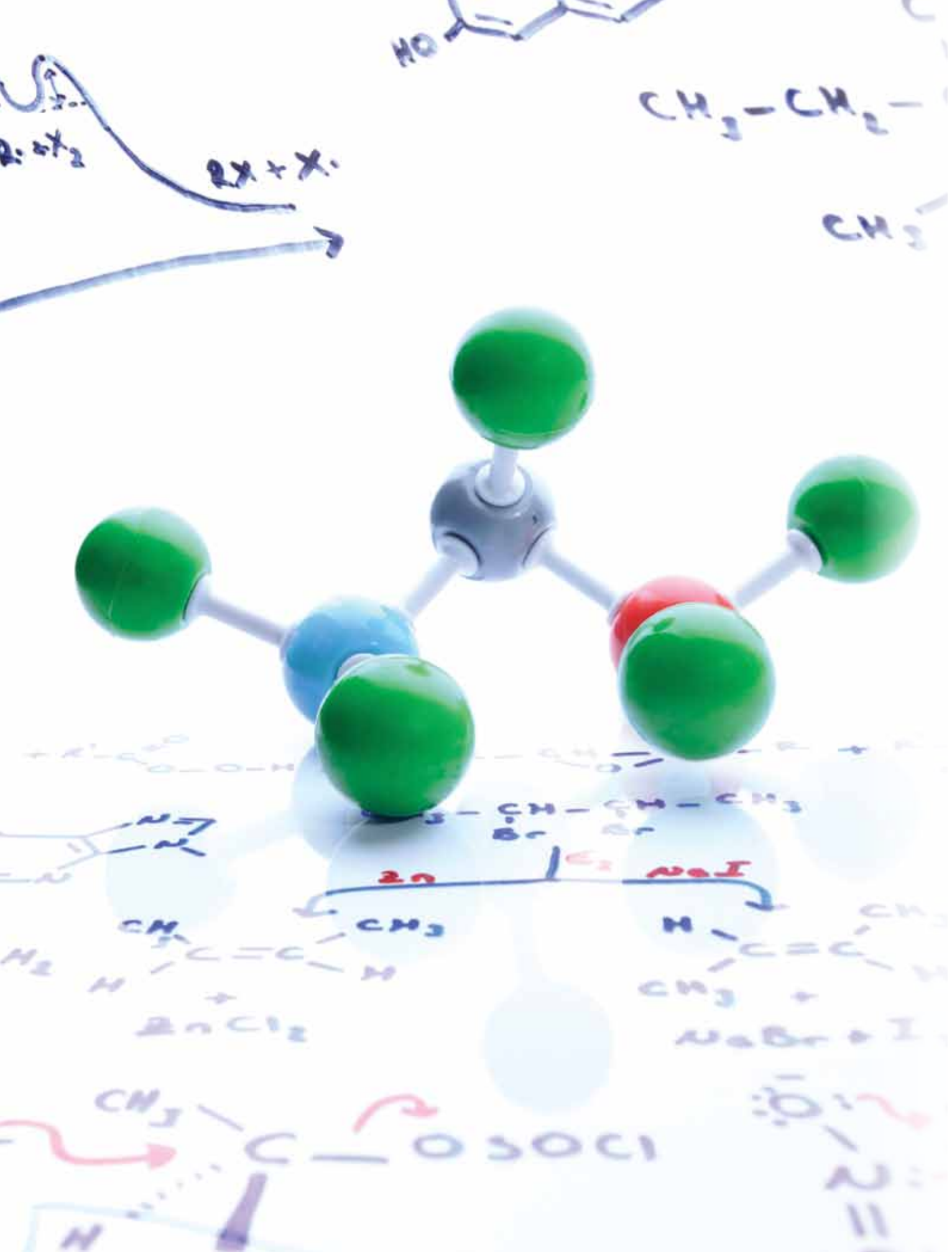
## **Viega Radiant Design Service**

Heat loss calculations and designs must be completed accurately to ensure a properly

functioning system. The Viega Radiant Design Team can provide a system design specific to your project, along with a bill of materials containing tubing, manifolds, fittings, panels, controls and other miscellaneous materials.

## **Viega Plumbing Design Service**

Designing a plumbing system for a home can be a complicated process. That's why Viega's Plumbing Design Team offers take-offs for residential PEX plumbing systems. These take-offs provide the customer with a material list and price they can use to submit for a bid on a project.



# Maximize your potential projects

## Chemical compatibility checks

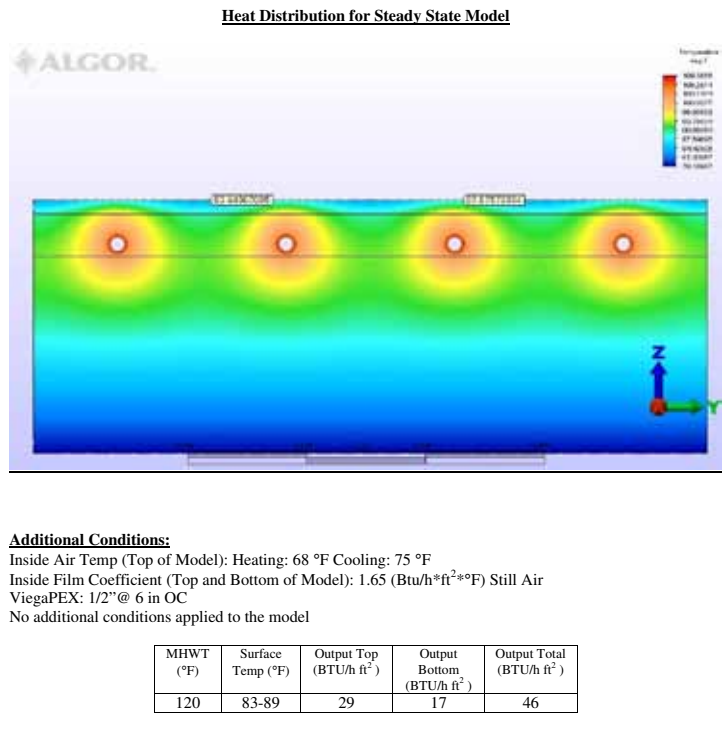
Viega systems can be installed in a variety of applications throughout many different industries. In order to continuously expand these applications, Viega maintains a chemical compatibility database for approved applications.

This list, as well as our chemical compatibility submission process, allow for quick and easy responses regarding many different media used in conjunction with Viega products ranging from ViegaPEX to Viega ProPress.

## Finite element analysis

Viega constantly strives to create new installation opportunities. Viega’s Design Services Team utilizes finite element analysis software to create steady-state and transient models of potential installations that provide output and systems data

performance. This data can be provided to the contractor, builder or even to a commercial engineer in order to provide an accurate estimate of how the system will perform once properly installed.





## Application support from trained staff

Viega Technical Support Specialists are vital components of Viega's Technical Support Department. Well versed in the wide variety of applications for all Viega systems, our Technical Support Specialists have the ability to not only provide specific product support but also to assist with non-Viega-related issues.

The Viega Sales Team spends all their time in the field interacting with customers. Part of that interaction includes job site visits where our sales managers provide on-the-job installation instructions to plumbing, heating and maintenance contractors.

Innovative products like the Viega Climate Mat and Viega Enhanced Mixing Station are new to the industry as well as to Viega customers. Our dedicated Radiant Sales Team exists to provide installation assistance and recommendations based on past experience to keep the job running as smoothly as possible.

Viega ProPress for stainless can transition from residential and commercial plumbing and heating to industrial piping applications. To provide the best product for the application, our Industrial Sales Team provides insight into the pipe options and sealing elements best suited to the application, ensuring that the customer receives the performance they expect from a Viega piping system.

## Great training programs to fit your every need

With years of industry experience, our instructors can make certain that you get the answers you came for no matter what the topic. Whether you are a beginning installer or an experienced engineer, you will find a course that matches your specific needs. And if you don't find a

course that fits, we will create one for you. As the industry requirements change so do our offerings. Each year, we revamp our existing courses and add new ones to encompass the latest technological advances and newest practices in plumbing, heating and building construction.

## Viega

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